



## TAKAO EUROPE MANUFACTURING LIMITED

### JOB DESCRIPTION

#### QUALITY ENGINEER

##### Job Role

- To work with new model and production support teams, providing Quality support to production activities and the projects from PPAP to SPC Analysis, FMEA, Repeatability and accuracy studies, budget control, co-ordination of master samples
- To act as the first point of contact dealing with day to day concerns from the customer, provide customer with data regarding component measurements etc
- Liaising directly with customers (in UK, Europe & Japan), preparing and delivering reports
- To make instant decisions with regards to containment of stock in plant and at customer
- To put together action plans with other members of team to tackle quality concerns and communicate this to customers
- To act as advisor to production teams with regards to internal quality and actively seek continuous improvement
- To investigate root cause of customer concerns internally and where possible put in countermeasures which will prevent re-occurrence (e.g. some production engineering type activities)
- Maintenance of the Quality System, Procedure writing and control, Document control

##### Essential skills / experience

- Minimum HNC in engineering related discipline
- Competent use of machine shop equipment (Apprenticeship Skills)
- CNC CMM experience – Zeiss / Holos
- Good MS word / Excel skills
- Knowledge and experience of working to ISO 9001/2, TS16949
- Understanding / experience of SPC & process capability studies
- Hands on practical engineering skills
- Experience of customer contact

##### Package

- Salary range up to £27K depending on experience
- Day Shift, Monday to Friday (37.5 hrs per week)
- Monday – Thursday 8am – 4.30pm & Friday 8am – 3.30pm
- Contributory Pension
- 25 days holiday per year plus bank holidays